



Overview

This document provides a high level description of the new minor enhancements and fixed issues available with the Traffic Analyst 6.3 release.

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Minor Enhancements

This section lists the minor enhancements that are included in Traffic Analyst 6.3 release.

General

- Status Log report and one preset
- Audit Log report and two presets
- Support for Unify OpenScape Business
- OpenScape Voice V8 and V9 supported
- Cisco Unified Call Manager V10.5 and V11 supported
- Chart date/time format is independent of wedgrid format
- "Not Ends With" and "Not Contains" filters in web grid
- Option to SFTP CSV output for scheduled Call Forensics, Network Utilization and Network QoS reports
- Option to schedule a report directly from web grid
- Scheduled TARPT report links active for 60 days (instead of 30) before deleted

Call Forensics Module

- New Reporting fields include Calls Inbound, Calls Outbound, Calls Internal, Max Simultaneous Calls, Max Simultaneous Seizures, SIP Response Code, Call Phase, Supplemental Service, Connected Party, Connected Department, Connected Cost Center, Connected Organization, Connected Manager, Connected Building and Connected COS
- New average fields available for reporting, including Average Call Duration, Average Seizure Duration, Average Wait Duration, Average Queue Duration, Average Hold Duration and Average Cost
- Subscriber tree display may be toggled on or off in Consumer Tree
- Call duration always displayed in all alarms which have a duration threshold
- Option to define alarms based on trunk group, route or virtual trunk group
- Time Zone setting for reports
- Enhanced default "Destinations Only" table with expanded data for NANP prefixes
- Data collection, processing and Call Forensics reports for Siemens 9751 platform
- New "No CDR Data Collected" alarm for Siemens 9751 switch
- Bulk e-mails allow the user to schedule a TARPT report to be automatically sent to a group of recipients based on the organizational structure configured within the Consumers Tree
- "Called Number Summary" preset report
- Subscriber information added to alarm text (if available)

Network Module

- "Virtual Trunk Group" analytics
- "Ignore Ring Time" option for trunk groups to only include calls with call duration greater than zero (0) in network analysis
- New Reporting fields include Trunks in Service and Trunks Reserved/Disabled (for OpenScape/HiPath 4000 and Avaya platforms)
- Options to Delete, Deactivate and Activate routes via menu in Explorer tree
- "Trunks Max Used Current Interval" and "Trunks Max Used Current Day" available after interval processing for Avaya platform
- Time Zone setting for reports
- Additional CDR fields available for Network drilldown reports
- "Gateway" report option for Unify OpenScape/HiPath 4000 gateways, including new "Gateway Activity Summary Last 7 Days" preset report

Fixed Issues

This section lists key bug fixes that are included in Traffic Analyst 6.3 release.

- When using "Max Used Last 7 days" column and current data is included in the report, the current day's data is included, plus the data from the previous seven complete
- Updated duplicate check logic for OpenScape Voice to avoid discarding records that should be saved
- OpenScape Voice communications test requires successful test to both Node 1 and Node 2 before reporting success
- Improved logic to combine Cisco call segments into calls more accurately
- Network Utilization report now works when using month detail
- Improved dashboard memory utilization
- Emailing dashboard errors works with email systems requiring authentication
- The data calendar now shows data for previous years for Call Forensics Only implementations