



Overview

This document provides a high level description of the minor enhancements and fixed issues available with the Traffic Analyst 5.6.2 release.

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Minor Enhancements

This section lists the minor enhancements that are included in Traffic Analyst 5.6.2 release.

General

- Cisco Unified Communications Manager Version 10
- Performance improvements, particularly for OpenScape/HiPath 4000 CDR processing

OnTraQ Module

- New reporting fields of Queue and Answer
- DNIT entries are automatically created to enable tracking incoming calls by dialed number
- New "No OnTraQ Data Collected" and "No OnTraQ Data Collected for Day" alarms

Fixed Issues

This section lists key bug fixes that are included in Traffic Analyst 5.6.2 release.

- Rounding errors eliminated for duration fields (such as Hold) in OnTraQ
- When a route (pool) is deleted in the switch, the utilization report will no longer report data for the route after deactivation date
- Changes to OpenScape Voice and Cisco trunk group IP address or host name are correctly supported
- Alarms no longer trigger for inactive trunk groups