



Overview

This document provides a high level description of the new major features, minor enhancements and fixed issues available with the Traffic Analyst 5.6 release.

Minor Enhancements.....	1
Fixed Issues	1

Minor Enhancements

This section lists the minor enhancements that are included in Traffic Analyst 5.6 release.

Call Accounting Module

- Customer-defined call types by account.
- New call type of "Regional 2" available.

General

- Option to install database file on separate drive for performance
- For HiPath 4000 V6 model, added a configurable time range during which system will not connect to the switch.
- HiPath 4000 V6 support.
- Nortel Succession 7.0 support.
- Support for Internet Explorer 9.0.

Fixed Issues

This section lists key bug fixes that are included in Traffic Analyst 5.6 release.

- Updated library to eliminate erratic behavior for SFTP connection to HiPath 4000 V6.
- Some intermediate call records for calls lasting over ½ hour were not being counted for trunk groups on the OSV.
- Reset the FTP remote directory to avoid collection problems for ACDCFG*.dat files from HiPath 4000 V6.
- Corrections to assure OnTraQ displays appropriate ACD group in Agent Properties.
- Since the end of day processing for a switch uses ACD Configuration file from the beginning of that day, the latest ACD configuration file isn't processed until 24 hours after it is received. System now processes the latest ACD configuration file right after the end of day processing completes.
- Corrected problems with processing date formats in Avaya CDR files.
- Updated the FTP logic to use full directory paths so HiPath 4000s did not fail switch configuration test due to relative directories.
- Updates so whenever the hierarchy of ACD objects is changed, any OnTraQ historical report now includes data for the last date for which the old configuration applied.
- System stores Avaya CDR data streamed to a buffer box.
- For HiPath 4000, the system now counts the number of calls for the transit trunk group when calculating network data. Previously it only calculated usage.

- Scheduled OnTraQ reports no longer fail if site uses remote Admin clients.
- Duplicate routes are no longer created for Cisco and OpenScape Voice.