Server Specification for Web Deployment

The configuration of the server hosting the PhoneGuide LIVE! web application depends on the switches and how many simultaneous users.

	Dedicated	Virtual Machine
Processor Minimum	Two (2) Processors: 2 GHz Intel Xeon Quad Core	Two (2) Cores assigned to PhoneGuide LIVE!
Memory Minimum	8 GB 1333 MHz optimized for two (2) processors	8 GB with 6 GB dedicated/reserved
Disk Storage	◆ Minimum: 50 GB available to application ◆ Minimum: 10,000 RPM hard drive	◆ Minimum: 50 GB ◆ 10,000 RPM hard drive, iSCSI or FiberChannel

Operating System	◆ Windows Server 2012 64 bit R2 SP1 (Standard Edition)
	◆ Windows Server 2008 64 bit R2 SP1 (Enterprise Edition)
	◆ Windows 2003 Server Service Pack 1 or greater 32bit
	◆ Disable UAC
	◆ Internet Information Services (IIS) 8.0 if Windows Server 2012
	   + ASP.NET 2.0
	◆ Internet Information Services (IIS) 7.0 if Windows Server 2008
	   + ASP.NET 2.0
	◆ Internet Information Services (IIS) 6.0 if Windows Server 2003 – **must install before .Net Framework**
	   + .NET Framework v2.0
	   + ASP.NET 2.0	

Open/ Unblocked Network Ports	• Port 80 - Web access • Port 443 – OpenScape Voice Management Server (OpenScape Voice only) • Port 2011 - HiPath 4000 Only • Port 2638 - Database uses to talk to Web server (on Same server) • Port 8085 – SIP phone access (OpenScape Voice only)	
Other	• CD ROM Drive, Keyboard, and Mouse • Network interface card at 100Mbs connection minimum • Microsoft Internet Explorer V6.0 or greater must be installed • Adobe Flash Player 8.0 or greater (may require Active X enabled to update/download) • Adobe Acrobat Reader • High speed Internet connection required	
Remote Support (optional)	• Remote access rights provided by customer to Impact technical support team • Impact will leverage Team Viewer or Acrobat® Connect™ Professional for remote installation and support	

PhoneGuide LIVE! Web Client Configuration

Processor	• Minimum: Pentium 3 – 1 Ghz
Memory	• Minimum: 2 GB
Disk Space	• Minimum: 200 MB
Operating System	• Windows XP Professional, Service Pack 2 or greater • Windows 7 Professional, Service Pack 1 or greater
Other	• Microsoft Internet Explorer V6.0 or greater must be installed • Adobe Flash Player 8.0 or greater (may require Active X enabled to update/download) • Adobe Acrobat Reader • Keyboard and Mouse • Sound card with speaker or headphones • Video adapter with 4MB video RAM, high color and 1024X768 resolution and supporting monitor • High speed Internet connection required • Access to server over port 80 • Needs to have a printer configured- this can be a network or local printer