



# Voice Network Management

Stackable Analytics™ for Strategic Management & Operational Efficacy

Feature	Insights	Forensics	Full Stack
Multi-Vendor Platform Support	✓	✓	✓
Tabular & Chart Visualizations	✓	✓	✓
Call Record Search	✓	✓	✓
Call Record Usage Reports & Trending	✓	✓	✓
Call Tracing with Call Segment Detail		✓	✓
Abnormal Call Setup & Termination Analytics		✓	✓
Top Caller & Most Frequently Called Numbers Reports	✓	✓	✓
Corporate Organizational Data Import	Limited	✓	✓
Quality of Service Analytics		✓	✓
Extension Inactivity Report		✓	✓
Number Management for DID & Non-DID Ranges			✓
User Defined Notifications	✓	✓	✓
Network Utilization & Performance (Calls, Usage, etc.)			✓
Trunk Group & Route Capacity Analytics (Including Peak Utilization)			✓
Network Usage Trend Analysis			✓
Concurrent Call Paths (CCP) by Trunking Facility			✓
Concurrent Call Paths (CCP) by Call Resolution			✓
Call Route Intelligence			✓
Geospatial Displays			✓
Key Performance Indicators (KPIs)			✓
Flexible Deployment Models—Hosted or On Premise	✓	✓	✓

