# Voice Network Management

## Stackable Analytics™ for Strategic Management & Operational Efficacy

| Feature | Insights | Forensics | Full Stack |
|---|:---:|:---:|:---:|
| Multi-Vendor Platform Support | ✓ | ✓ | ✓ |
| Tabular & Chart Visualizations | ✓ | ✓ | ✓ |
| Call Record Search | ✓ | ✓ | ✓ |
| Call Record Usage Reports & Trending | ✓ | ✓ | ✓ |
| Call Tracing with Call Segment Detail | | ✓ | ✓ |
| Abnormal Call Setup & Termination Analytics | | ✓ | ✓ |
| Top Caller & Most Frequently Called Numbers Reports | ✓ | ✓ | ✓ |
| Corporate Organizational Data Import | Limited | ✓ | ✓ |
| Quality of Service Analytics | | ✓ | ✓ |
| Extension Inactivity Report | | ✓ | ✓ |
| Number Management for DID & Non-DID Ranges | | | ✓ |
| Hunt Group Analytics | | | ✓ |
| User Defined Notifications | ✓ | ✓ | ✓ |
| Network Utilization & Performance (Calls, Usage, etc.) | | | ✓ |
| Trunk Group & Route Capacity Analytics (Including Peak Utilization) | | | ✓ |
| Network Usage Trend Analysis | | | ✓ |
| Concurrent Call Paths (CCP) by Trunking Facility | | | ✓ |
| Concurrent Call Paths (CCP) by Call Resolution | | | ✓ |
| Call Route Intelligence | | | ✓ |
| Geospatial Displays | | | ✓ |
| Key Performance Indicators (KPIs) | | | ✓ |
| Flexible Deployment Models—Hosted or On Premise | ✓ | ✓ | ✓ |

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