



Alert Security Personnel of a Problem Without Any Audible Sound

Does your organization have reception lobbies, emergency rooms, pharmacies, payment centers, retail sites or other locations where employees interact with the public? Or do you have staff members (such as counselors, professors, doctors, human resources personnel) who meet in private with other employees, students or visitors who might become threatening?

In the event someone makes a verbal or physical threat to one of your employees, a silent alarm provides a mechanism to alert security of a potential problem without bells and alarms sounding to make a situation more dangerous.

Help Is A Button Push Away

If an employee feels threatened or is having a medical emergency, a simple press of a speed dial key on a system phone or Wi-Fi device triggers an Alert Notification to the security office and/or other key resources. The caller's line is dropped immediately so there is no persistent visible (no lamps are lit) or audible (no dial tone is heard) indication on the phone. The broadcast alerts security office personnel, and the source (location/ID) of the distress call is shown on their system telephone displays.

With the push of a button, alert Security of a potential problem without bells and alarms sounding to make a situation more dangerous.

Simple Deployment

You don't need to bust your budget, spend months deploying new technology or time trying to educate your staff on fancy new procedures to elevate the safety of your employees. With DAKS Silent Alarms, it is simple.

- Deploy a DAKS server interfaced to your PBX via TDM PRI or SIP VoIP channels, scaled to fit your business requirements
- Preconfigure speed dial buttons on key system phones or rollout enterprise-wide so every phone becomes an emergency reporting portal
- Configure an Alert Notification with the contacts to be notified (phone, email or text)

Advanced Features

With the DAKS Performance Package, the destination of the alerts can be controlled based on security agents logging in/out of the application and/or by work shift schedule.

DAKS Wi-Fi Endpoint Location Services enable including positioning information for alerts from mobile devices.

In Unify networks, DAKS leverages the SIP-Q and CorNet-NQ protocols to enable an enhanced feature set to assure priority call handling:

- Programming a telephone to ring in an alerting tone to draw attention to the importance of a call
- Automatic speakerphone activation without lifting the handset
- For busy phones, override with neutral announcement, forced disconnect or call waiting