



Overview

This document provides a high level description of the new features and minor fixes available with the PhoneGuide LIVE! 8.0 release. PhoneGuide LIVE! 8.0 was released primarily to add support for OpenStage SIP phone models on the OpenScape Voice platform.

Major Enhancements

This section lists the major enhancements that are included in the PhoneGuide LIVE! 8.0 release.

- OpenStage phone instruction for OpenScape Voice platform, including:
 - OpenStage 80, OpenStage 60, OpenStage 40 and OpenStage 20 SIP models supported
 - New Getting Started videos
 - Customized My Phone page for each user. When user logs in, the phone is queried for updated information on button layout
 - Step-by-step instructions for 40 phone features
 - Online documentation, including quick reference guides, user guides and feature instructions
 - Phone templates available for each phone model to support training before the switch platform is configured
 - When on MyPhone page, user can hit "refresh" button and any updates made to programmable keys will be reflected
- The following enhancements were added for optiPoint phones on OpenScape Voice platform:
 - Customized My Phone page for each user. When user logs in, the phone is queried for updated information on button layout (previously used predefined templates)
 - Added seven new features, such as callback, call waiting and pickup
 - Updated user guides

Minor Enhancements

This section lists the minor enhancements that are included in the PhoneGuide LIVE! 8.0 release.

- User Group is now saved in the PhoneGuide LIVE! login cookie to assure the user is automatically logged back in to the appropriate User Group when they return to the PhoneGuide LIVE! URL
- Updated the login screen to say "Telephone Number or Template" instead of "Extension or User Type"
- Increased the video display size for OpenStage Getting Started and feature videos
- Error messages were added to provide more explanation to problem when user attempts to login
- Corrected problem with "Print this Topic" for voicemail features and phone features with text only instruction