



Overview

This document provides a high level description of the new features and minor fixes available with the PhoneGuide LIVE! 7.0 release.

Major Feature Enhancements	1
1. HiPath 3000 Training	1
2. Xpressions 5.0 Training	1
3. Alternative Voicemail Options	2
Minor Enhancements.....	2

Major Feature Enhancements

This section highlights the major feature enhancements for the PhoneGuide LIVE! 7.0.0 release.

1. HiPath 3000 Training

PhoneGuide LIVE! now supports a centralized web-based training solution for all HiPath 3000 and HiPath 4000 platforms. This new release introduces training for the HiPath 3000 platform, including:

- Getting Started videos to introduce users to basic phone operation and features (display and non-display phones)
- Feature tutorials including step-by-step instructions
- Customized feature training based on user's optiPoint 420 Standard Display, OptiPoint 500 Standard Display or OptiPoint 500 Advance Display phone template
- Helpful online documents including Quick Reference Guides, User Guides, Feature Step-by-Step Instructions and Decision Tree documentation.

2. Xpressions 5.0 Training

PhoneGuide LIVE! now supports tutorials for Xpressions 5.0, in addition to Xpressions 4.0. The Xpressions 5.0 training includes:

- Telephone User Interface training
- Getting Started video for setting up mailbox
- Overview video for navigating voice mail menus and managing mailbox
- Record Greetings video instruction for recording the various types of greetings (Simple and Enhanced mode options available)
- Voice Mail Features page with categorized listing of voice mail features (as selected by Administrator)

- On-line Reference Documents to view and print, including User Guide, Record Greetings, Decision Tree, Mailbox Access & Setup, Control Features and individual feature instruction

3. Alternative Voicemail Options

PhoneGuide LIVE! now supports alternative voicemail options including "Other" and "None." If Xpressions is not applicable, PhoneGuide LIVE! now supports:

- Other Option - Link to a URL or network file location to provide additional voicemail help
- None Option - "Hide" all voicemail instruction from the user

Minor Enhancements

This section lists the minor enhancements that are included in PhoneGuide LIVE! 7.0.0 release.

- Support use of a Common Database Service for both PhoneGuide LIVE! and Traffic Analyst . Note that PhoneGuide LIVE! should be installed first.
- Install enhancements to support multi-switch and multi-voicemail structure