Traffic ANALYST

Impact Technologies is excited to announce the release of Traffic Analyst 6.4. From the beginning, Traffic Analyst was built as a powerful tool to maximize the business value of dollars invested in your network resources with the market's most comprehensive view of voice network utilization and performance for TDM, SIP and hybrid networks. With version 6.4, Traffic Analyst's unmatched full life cycle capacity assurance and call forensics for Cisco, Avaya/Nortel and Unify networks excel with the addition of:

NUMBER MANAGEMENT

Put number management via Excel spreadsheets behind you. Let Traffic Analyst do the work so you can have total voice network visibility – right down to the state of your DID and non-DID numbers. And, there is no additional charge! It's part of the core solution. Traffic Analyst 6.4 includes a user-friendly, centralized solution for managing your DID and non-DID number inventory across your PBX platforms.   You can now easily track and report number status, such as In Use, On Hold, Reserved, Available and Aging.

CALL FORENSICS ENHANCEMENTS

Traffic Analyst Call Forensics module elevates traditional call accounting capabilities but then goes deeper, much deeper giving you definitive answers to even your most challenging questions. With the latest release, you can now leverage these new features:

- "Phone IP Address Changed" and "SIP Response Code" alarms
- New reporting fields: SIP Response Code, Last Redirect Number, Charged Extension MAC Address, Connected Number MAC Address, Destination MAC Address, Originating Number MAC Address, Auth Code Description, Authorization Level, Comment and Pilot Number
- Option to automatically add user name and other departmental information configured in switch for populating organizational data for reports plus enhanced options for importing organizational data from a file

ASCOM ANALYTICS

With the new Ascom analytics in Traffic Analyst, you are no longer blind to calls to, from and among your WiFi and/or DECT wireless devices. You can now enjoy all the Call Forensics and Network Utilization and Performance analytics for your Ascom gateways.