PhoneGuide LIVE! is a simple, effective web-based solution for training employees on how to use their new voicemail boxes, as well as getting their voicemail boxes ready for use. The video-based instruction more fully engages users than traditional classroom training, dramatically improving their retention.

PhoneGuide LIVE! delivers multimedia training on demand.

PhoneGuide LIVE! lets users be trained when their schedules permit. No more setting up training classes. Users can watch and listen to video clips or choose to read the supporting online text – or, they can do both! They select the medium that works best for them at the moment – from their desktop!

PhoneGuide LIVE! provides instructions for setup and use.

Videos explain how to set up the voicemail system for first time use, including step-by-step instructions for recording greetings. Voicemail feature instructions are a click away for initial training, or as needed in the future.

Practical reference tools can be viewed and printed.

Helpful online documents provide relevant information for users. Examples include User Guide, Record Greetings and Decision Tree documentation.

Installation is a snap!

Simply install PhoneGuide LIVE! on a web server, distribute the URL address to the users and let the training begin. No desktop client installation required!

Solutions With Impact™

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