



Complete Voice Network Visibility



NUMBER MANAGEMENT

- MANAGE DID & NON-DID RANGES
- EASILY TRACK & REPORT NUMBER STATUS
- PLACE NUMBERS ON HOLD
- RESERVE NUMBERS
- DEFINE AGING LOGIC
- DETERMINE 'NEXT AVAILABLE NUMBER'

Put number management via Excel spreadsheets behind you. And, stop worrying about spending thousands of dollars to buy a number management system. Let Traffic Analyst do the work so you can have total voice network visibility – right down to the state of your DID and non-DID numbers. And, there is no additional charge! It's part of the core Traffic Analyst Call Forensics solution.

DID & NON-DID NUMBER MANAGEMENT

Traffic Analyst includes a user-friendly, centralized solution for managing your DID and non-DID number inventory across your PBX platforms. You can now easily track and report number status, such as In Use, On Hold, Reserved, Available and Aging.

- Add, modify or delete DID and non-DID ranges at anytime.
- Define your “aging logic” for numbers to be “available” based the number of days since the number was last used and/or number of days since the number was known to be configured on a PBX.
- Reserve numbers that should never be available for assignment to an employee, for example ACD pilot numbers, voicemail access numbers and conference bridge numbers.
- Place numbers on hold for any number of days and add a comment so you remember why they are on hold.
- Ascertain the “next available number” in a range to assign.



MANAGE INVENTORY & TRACK USAGE

With online reports, you can track number status and manage your inventory.

Preset reports include:

- DID Numbers by Switch
- DID Numbers on Hold
- DID Ranges Summary by Switch
- Next Available DID Number
- Number Management Summary



But, don't stop there! You can create custom reports quickly and easily with point-and-click interface. And, send daily, weekly or monthly reports to your inbox so you know the exact status of your number inventory. Don't guess when you need to invest in a new number range. Traffic Analyst will quickly tell you!

Contact us today to learn how to put Traffic Analyst number management at your fingertips.

